

# **Madhya Pradesh Citizen Portal**

**(Madhya Pradesh Police)**



# **Citizen User Manual**

**(Citizen Feedback)**

## Citizen Feedback

### 1. Purpose

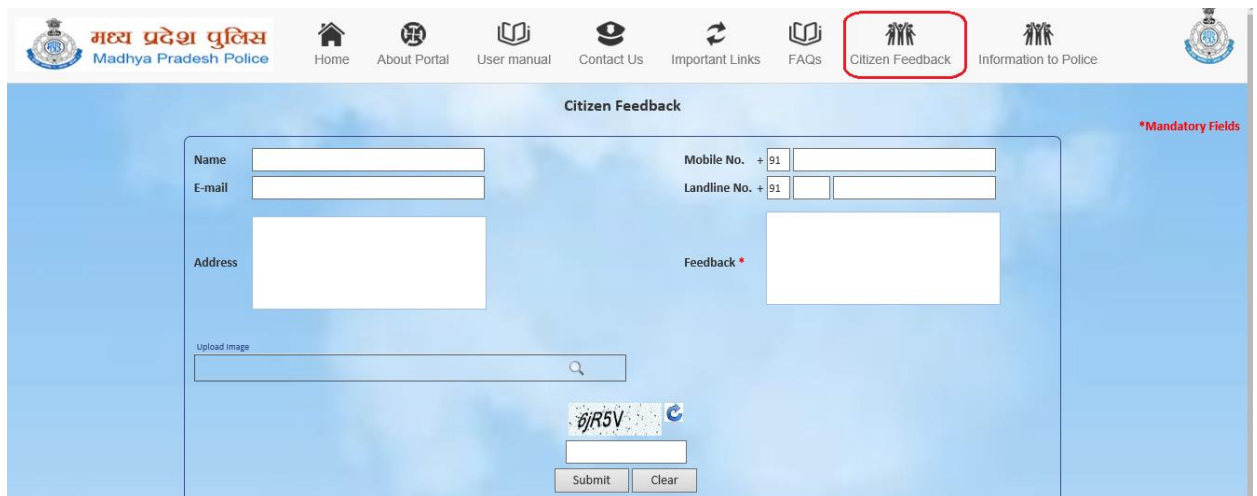
The purpose of this module is to allow the User (Citizen) to submit their suggestions and feedback about Citizen Portal.

### 2. Pre-conditions

1. System should be connected to the Internet.

### 3. Steps to be performed

1. Users can submit their feedback without logging into Citizen Portal –



The screenshot shows the 'Citizen Feedback' form on the Madhya Pradesh Police portal. The form is titled 'Citizen Feedback' and includes the following fields:

- Name:
- E-mail:
- Address:
- Mobile No.: +91
- Landline No.: +91
- Feedback\*:

There is an 'Upload image' section with a search icon and a CAPTCHA image. At the bottom, there are 'Submit' and 'Clear' buttons. The portal header includes the Madhya Pradesh Police logo and navigation links: Home, About Portal, User manual, Contact Us, Important Links, FAQs, Citizen Feedback (highlighted with a red box), and Information to Police. A red asterisk indicates that the Feedback field is mandatory.

2. If the users wish to receive the response on the feedback, they need to provide their mobile number or email ID.