

# **Madhya Pradesh Citizen Portal**

**(Madhya Pradesh Police)**



# **Citizen User Manual**

**(FAQ's)**

## FAQ's

### 1. Purpose

The purpose of this module is to provide the User (Citizen) with FAQs and their corresponding Answers, all supposed to be commonly asked pertaining to Madhya Pradesh Citizen Portal.

### 2. Pre-conditions

1. System should be connected to the Internet.
2. User should be logged in to Citizen Portal with their respective User ID.

### 3. Steps to be performed

1. System will display the below window on successful login by User.



2. Click on "FAQ's" (Refer above image).
3. System will display the below window.



Select Category *	<input type="text" value="Select"/> Complaints FAQ Lost Property FAQ	<input type="button" value="Go"/>
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4. User can select the category of Question from the drop-down "Select Category" (Mandatory).
5. Click "GO".
6. System will display the Questions and their corresponding Answers for the Category selected.
7. Click on "Close" button to close the window and return to Home page.